



QuestGates Careers and Vacancies

JOB TITLE: Surveyor

DIVISION: Surveying Services

LOCATION: Yorkshire; London; Northampton and surrounding areas

We are looking to recruit 3 new Surveyors within our Surveying Services Team, to cover the Yorkshire, London (within M25) and Northampton areas.

Selected for your technical expertise and outstanding communication skills, you will deal with a caseload of Surveying Services instructions, undertaking Defect Diagnostic Surveys, Costed Schedules, and Managing Project Repairs, working for either Loss Adjusters, Insurers, or the policyholder. We also continue to grow our private clients workstream, so any outside of insurance surveying experience is welcomed.

To be successful in the role you will need to demonstrate a commitment to innovation and a determination to provide a market leading service and product on behalf of QuestGates.

Key Skills:

- Excellent knowledge of Surveying, ideally with experience related to insurance claims is desirable, but not essential
- Excellent communication skills, both oral and written, with sound negotiation and investigation skills
- Excellent knowledge of CDM Regulations
- High degree of IT competency and literacy
- Demonstrate personal and professional integrity, and lead by example
- Ability to work and contribute positively as part of a team, and in isolation under your own initiative
- Ability to work accurately under pressure, adhering to deadlines and service standards
- Ability to maintain a flexible approach at all times
- JCT Contract experience including managing variations, payments, liquated damages and other key contract milestones
- Ideally RICS qualified, or a graduate working towards their RICS APC with hands on surveying experience



The role involves:

- To demonstrate a high level of technical quality and service delivery
- To provide exceptional customer service at all times
- To participate positively and constructively as a team member, sharing knowledge and providing feedback and suggestions
- To communicate effectively and proactively with all relevant parties by the most effective and expeditious means
- To work closely with the other team members to ensure service is delivered to the highest possible standard
- To promote and support the Treating Customers Fairly principles and RICS Ethics
- To ensure adherence to contractual / Client SLA's and KPI's

The Package:

- Competitive salary
- Enhanced contributory pension
- Performance related bonus
- Flexible benefits
- Enhanced family leave
- Electric car scheme
- Voluntary benefits schemes
- Birthday holiday
- Share purchase scheme with interest free loans

Hours of work:

Standard working week is 35 hours, Monday to Friday with flexibility to work from home/office.

Closing Date for Applications:

Close of business on Friday 7th March 2025.

Contact details:

If you would like further information about this vacancy or wish to apply, please contact Siobhan Bullock on 07885 456254 or email recruitment@questgates.co.uk by the closing date.